

## A. FFA Player Registrations

### 1. Players discontinuing football for the current season:

This Policy is intended to reflect the eligibility criteria of Football Federation Australia's National Refund Policy (2008) and the Football Queensland Registrations Refund Policy (amended 2016).

(a) A player who has registered and **has** participated in a match or appeared on a match record for the Club:

No refund is applicable.

(b) A player who has registered and **has not** participated in a match or appeared on a match record for the Club:

A refund of registration fees paid will be applicable, adjusted as follows (where relevant):

- (i) by deducting a \$175.00 Club Administration Fee for a NPL or QPL registered player or a \$75.00 Club Administration Fee for a player registered in other outdoor competitions *and*;
- (ii) the cost of any merchandise that was provided as part of a registration package *and*;
- (iii) any monies due as a 'non-refundable deposit' for acceptance of a position offered.

(c) Any player who is unable to be allocated to a team by the Club:

A refund of registration fees paid will be applicable.

### 2. Players changing clubs during a current season:

This Policy is intended to reflect the eligibility criteria of the Football Queensland Registrations Player Movements Policy (2013).

(a) A player who has registered and is changing clubs:

If a player applies for a refund before the closure of any notified Registration/De-Registration Periods **and** provides an invoice issued by the National Registration System showing payment of fees to their 'new club', a refund of registration fees paid will be applicable, adjusted as follows (where relevant):

- (i) by deducting amounts per Items 1. (b), (i), (ii) and (iii) above *and*;
- (ii) the amount of any Club fines or penalties, etc. incurred (if applicable).

## B. Other Registrations

### 1. Brisbane Roar APC, Holiday Clinics, Summer Comps and all other Events or Activities:

(a) A player who has registered or expressed interest in and **has** participated in any of the above at the Club:

No refund is applicable.

### Please Note:

- Any exceptions to this policy must be applied for in writing to be tabled for consideration by the Club at the next Management Committee Meeting. The Club may at its discretion deem exceptional circumstances exist and apply a proportionate refund of fees in certain no fault circumstances.
- No refund is applicable for any merchandise purchased.
- In the case of payment plans, approved refunds will be based on the amount paid to date, less any relevant deductions as above and fees from our third party debit company.