

My Football Club



SAVE TIME REGISTERING – IT TAKES 10 MINUTES TO DO IT YOURSELF!

Returning Souths Player

Welcome to Souths United Football Club. The following instructions will enable you to self-register for 2016 season via My Football Club – FFA’s Registration website.

Go to www.myfootballclub.com.au

Logging On

1. Select ‘Register Now’ from the side menu bar and then ‘Player Registration’ from the bottom menu bar.
2. Three options appear. Select either Option 1 ie Know my FFA Number, or Option 2 ie Need to Find My FFA Number.
 - Option 2 – enter your details and click ‘Search’. Click on your name to be taken to the Login screen.
3. Enter your details and click ‘Login’. If you need to have your password resent, click the appropriate button. The password will be sent to the email address you used when you last registered online.
IF YOU NO LONGER HAVE ACCESS TO THAT EMAIL ADDRESS OR CAN’T REMEMBER THE EMAIL ADDRESS, GO TO ‘VALIDATE ACCOUNT’ BELOW.

If the email address does not match the one in the system, you have a choice of two options: Try again or select Validate Account.

Try Again: choose a different email address that may have been the one used the last time you registered online

Validate Account: Enter the required details and click ‘Check Details’. If the information matches the information in the system, you will then be able to enter an email address of your choosing. A new password will be emailed to that address.

4. Click ‘Next’
5. If you experience difficulties – Contact FFA Call Centre on (02) 8020 4199 or email myfootballclub@footballaustralia.com.au and they will assist you to log into the system.

Player Home Page and Registration Process

1. You will see a personal details page, please scroll through and update where applicable.

If Uploading an Image of the player, please note the following criteria:

- Passport-style photo
 - Player is not permitted to smile
 - Head and shoulder shot
 - No hats or sunglasses are to be worn
 - Plain colour background
- Inappropriate photos may result in registration of player being declined.
- Photos can also be taken at the Club during the initial weeks of training. The Club will upload these.

Then Click on “Next” button.

2. Step 1 - Type in our Club name (Souths United = NPL)
3. Step 2 – In Select Registration, choose ‘Player’
4. Step 3 - Select Registration Package according to your team eg Under 13 NPL, Under 15 NPL, Womens NPL.

Refer to your Welcome Letter for further details regarding the inclusions in your Registration Fee.

5. Click ‘Add Package’
6. Click ‘Next’

Acknowledging Terms and Conditions

- Read and acknowledge all Terms and Conditions. These include ones from each of our Governing Bodies (FFA, FQ and FB) as well as the Club’s. Please take special note of the Rules and Procedures for Use of our Synthetic Turf Fields.
- Click ‘Next’.

Payment Options Screen

- **STEP 1 Purchase Additional Items**
(If applicable, this step MUST be completed BEFORE proceeding to Step 2 Payment).

DEPOSIT – Under 13 and Under 15

If you have been paid your deposit, you will need to select the pre-paid deposit:

- Deposit \$300

GET STARTED VOUCHER

If you have a Get Started Voucher, please select the appropriate package:

- Get Started Voucher

Note: the Government Scheme opens on 27 January 2016. The number of vouchers available is limited and run out quickly once the application portal is opened. If, subsequent to registering, you obtain a voucher, please bring to the clubhouse and a refund will be arranged.

Click ‘Update Order’.

- **STEP 2 Payment**

There are two options available:

1. Pay Now (by Visa or Mastercard)

Please note that FFA’s 2.3% transaction fee will be passed on to you

You will be shown the online payment screen to enter your credit card details.

2. Manual Payment at Club

This allows you to pay by the following methods:

- a) Debit or Credit card at the Club. Please note that a 2% fee will be passed on to you
- b) Direct deposit to the club’s bank account
- c) Debit Success contract completed at the club
- d) Cash or Cheque at the club

These options are indicated on the invoice that you will be able to print at the end of the online process and are explained more fully on our website under the 2016 Sign-on tab – Payment Options Explained.

Click on the Payment Option of your choice.

Additional Questions

None to be answered. Click 'Next'.

Your Registration is now Complete

- Click on the 'Close' button. You will return to the "Participant Registration" page. Note: that on this screen your 2016 registration will be noted:
 - In My Invoices section: either as 'Not Paid' or 'Paid' depending on whether you have paid online
 - In My Registrations section: either as 'Pending – Awaiting Payment' or 'Pending – Awaiting Approval' depending on whether payment was made online.

○ You can print your Invoice by clicking on 'View' next to the unpaid invoice.

○ Change Password:

If you want to change your password to something you will remember eg Souths,

- Click on 'My Details' on the left hand side of the screen
- Click on 'Change Password'
- Complete details and click 'Save'
- If accepted, a message will appear on right hand side of screen.

○ Click on 'Log Out' located in the top right hand corner of this page.

○ Your registration is now Pending - Awaiting Payment or Pending - Awaiting Approval by the Club. The Club Administrator will approve payment when funds are cleared and show on the Club's bank statement. This may take a few days for cheque and card payments. The Club Administrator will approve the registration once funds are clear. Your Registration Status will then be noted as Active. It is ONLY at this point that the player will be permitted to play in fixtures or pre-season games.

Please Note: According to the Club's Constitution, all membership applications must be presented at the next Management Committee meeting for approval or rejection. The Management Committee has the right to reject an application for membership. Grounds would include but are not limited to: previously outstanding monies; previous significant disciplinary issues. The applicant will be notified in writing should their application be rejected.

NOTE: The Club will send you an email requesting you to undertake a survey. The Club requires more information regarding your child/you to assist in meeting your child's/your needs. Please answer all the questions. Please complete the survey promptly as some of this information will impact in which team your child will be placed.

NOTE: If paying by direct deposit into the Club's bank account, it is **IMPERATIVE** that the reference is your child's name and age group (if junior player) or your name and team (if senior player). It will be impossible for the Club to link your payment to your child's/your registration if the reference is not noted. Your child/you may be ineligible to play as the registration will remain unpaid in the system.

Further information about the payment options especially Debit Success are on the Club's website under the '2016 Sign-On' tab on the home page.

Where do I go for Help?

- FAQ's on the My Football Club website
- Call FFA Call Centre on (02) 8020 4199 or email myfootballclub@footbballaustralia.com.au
- If the above options are unsuccessful, call Beth Bolt on 0414 802 190 to arrange a time to complete the process online at the Clubhouse. Registration times (post sign-on weekend) will be listed on the Club's website.